

GALEN STUDENT USER GUIDE:

StudentCheck 2.0

This document provides a comprehensive user guide for the StudentCheck 2.0 student onboarding portal. It covers all aspects of the portal, including login, task management, data entry, and speci ic state requirements.

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Introduction

Welcome to the Student User Guide for StudentCheck. This compliance solution has been chosen by your school and developed with you in mind! Follow this guide to complete the work quickly. If you have questions that cannot be answered by the guide, you can call us at 877-214-5496.

Important: These instructions contain information for orders that include background checks, drug test, and immunization tracking.

How to Reach the Portal

Students will reach the portal by receiving an email that invites you to follow a link to the portal. This email will come from Cisive.com and will reference StudentCheck.

Student Experience: Login Screen

The same email inviting you to follow the link to the portal will contain a User Name and temporary password.

Example Email:

Login Information

Date Requested: 09/13/2023 Name: Christine Law

Dear Christine,

John Brown University is committed to providing a secure educational environment. As part of this commitment, we will be conducting a background check through our chosen vendor, Cisive. Please be assured that your information will be treated confidentially.

After you log in to the Cisive site, you will need to provide required information and read and sign consent and disclosure forms. Additionally, if a drug screen is required, it must be completed within 6 months. Failure to complete all these requirements within the prescribed timeframe may result in the postponement of your school enrollment or clinical placement.

Username

CLAW2

Password*

Ku2ew7

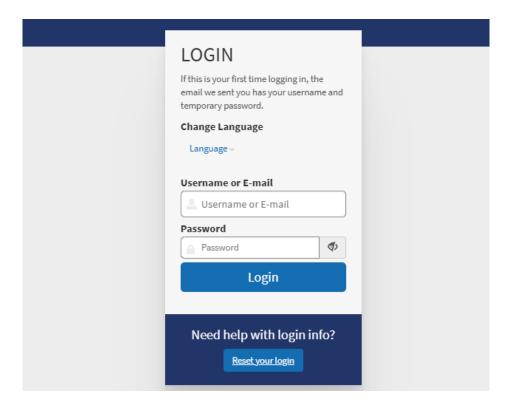
*password is case sensitive and must be entered exactly as shown above

LOG IN

Upon your first login, you will be required to change the one-time password provided above to one that is known only to you.

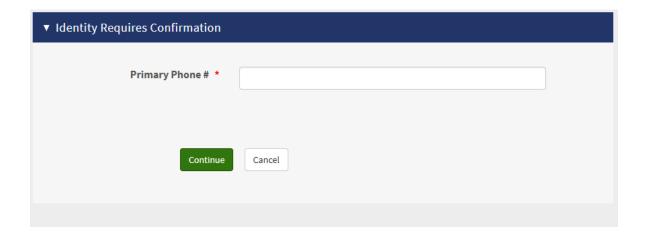
It is very important that you complete the application forms accurately and honestly, as we will verify the information using our third-party, Cisive. If you cannot finish entering all your information, you may save your work and log in at another time to complete it. You may also print your information for your records.

Thank You, John Brown University Log in using your Username and temporary password provided in the email.



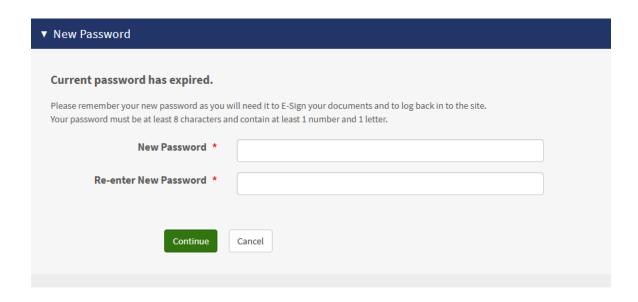
Additional Verification

Enter the phone number used to create the account and hit continue.



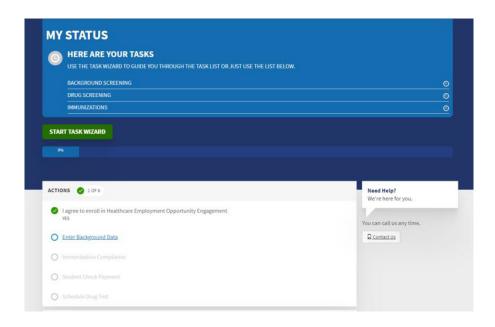
Set up the New Password

The temporary password will expire now, and you will set up a new password and select continue.



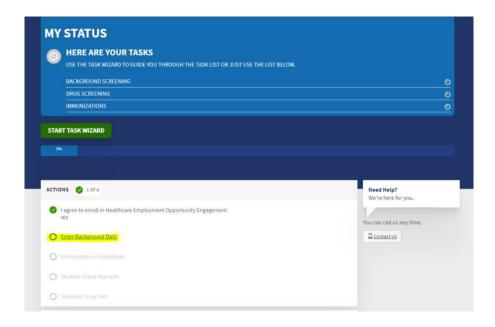
Student Experience: My Status Screen/Task Wizard

On this screen, you will find a list of all the required tasks. Once the tasks are completed, they will show with a green tick next to them. The exception to this is the Health Requirement Compliance task as it will not show complete until 24 – 48 hours after you upload all required immunization documents. Note that this task is only for programs that order immunization tracking through StudentCheck.



Student Experience: Enter Background Data

Click on "Enter Background Data" in the task list. You will see a data entry form with multiple tabs including Basic Info, Contact Info, Names, Addresses, and Additional Info.

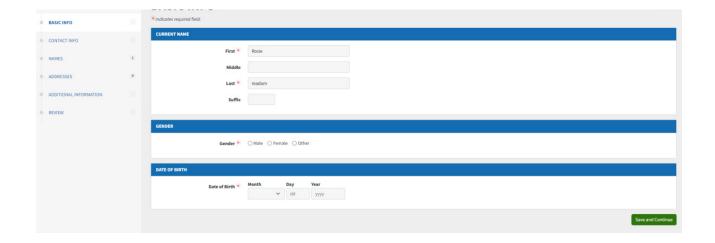


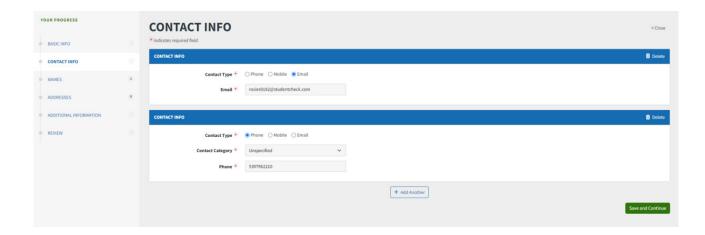
Basic Info

Add all the requested information on the page.

Contact Info

Add all the requested information on the page and hit save and continue.



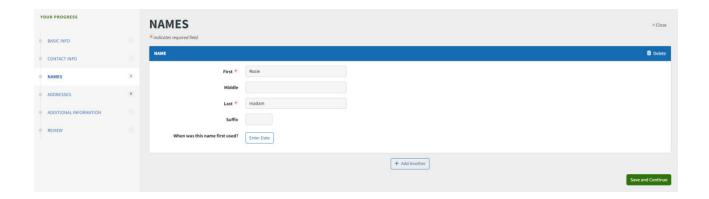


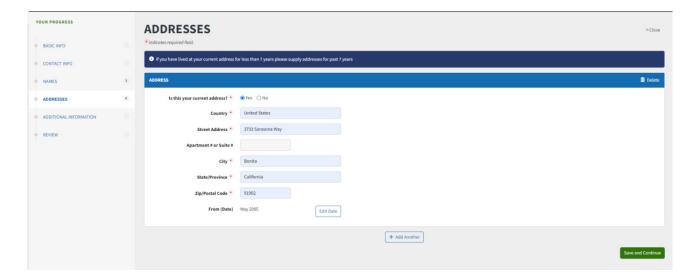
Names

Add all the name-related information here and hit save and continue.

Addresses

Add all address-related information, including the last 7 years of addresses. Hit save and continue.





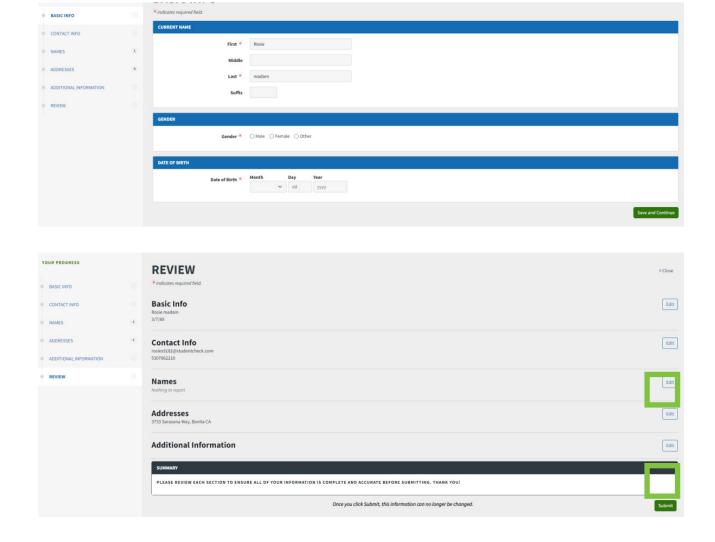
Additional Info

Add any additional information requested by the school. This information will vary based on the school's needs. Hit save and continue.



Review Task

Review and edit the tasks and submit. The next task will pop up on the task wizard.



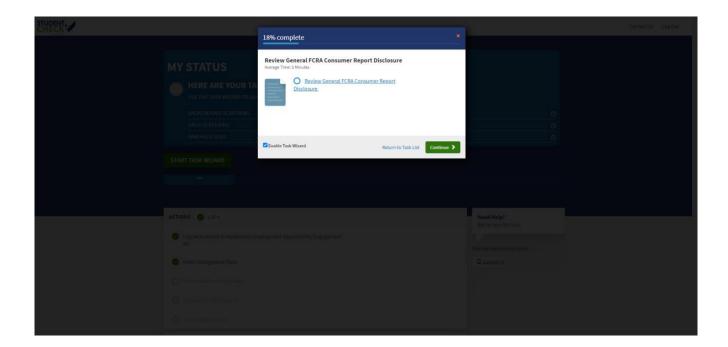
Student Experience: FCRA Sign-Up Screens

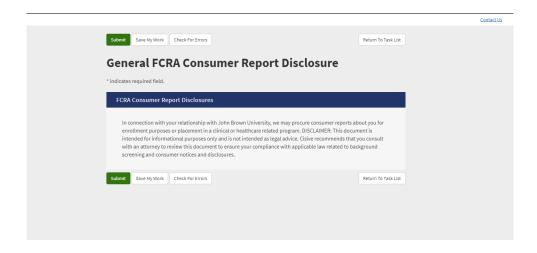
The FCRA sign-up process includes several steps to ensure compliance with consumer reporting laws. Follow these instructions carefully to complete each step.

- General FCRA Consumer Report Disclosure
- General FCRA Investigative Consumer Report Disclosure
- Authorization
- State specific choices and notifications statements
- California specific forms
- If you are under the age of 18, see the last section of the document for the Minor Consent Process

Review General FCRA Consumer Report Disclosure

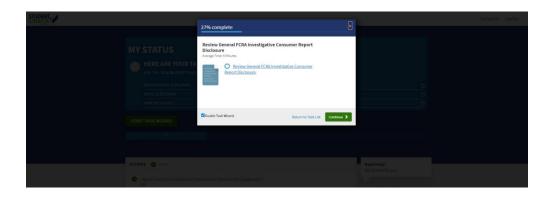
After completing the previous task, the task wizard will display the next task in a popup. Click "Continue" on the popup to proceed. You will be presented with the General FCRA Consumer Report Disclosure. It is crucial to read this disclosure carefully as it contains important information about your rights under the Fair Credit Reporting Act. Once you have read the disclosure, click "Continue" to move forward.

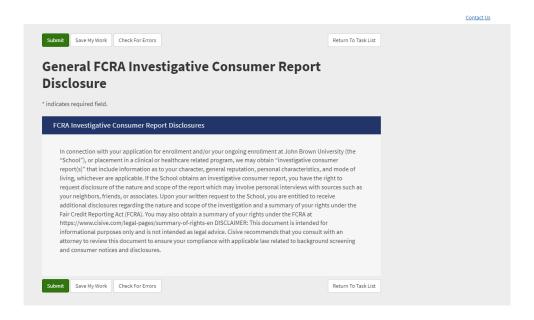




Review FCRA Investigative Consumer Report Disclosure

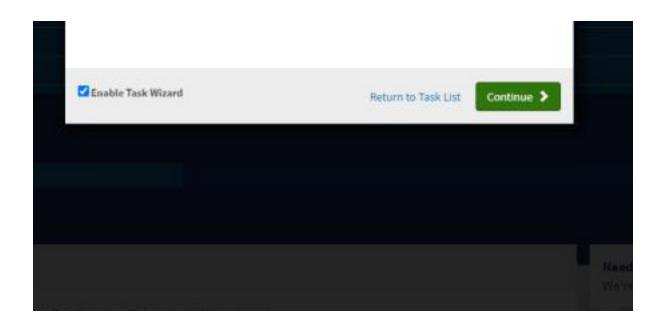
Upon completing the previous step, you will see the General FCRA Investigative Consumer Report Disclosure. Like the previous disclosure, it is essential to thoroughly read and understand this document. This disclosure provides additional information about the investigative consumer report. After reading, click "Continue" on the popup to proceed to the next step.





Authorization

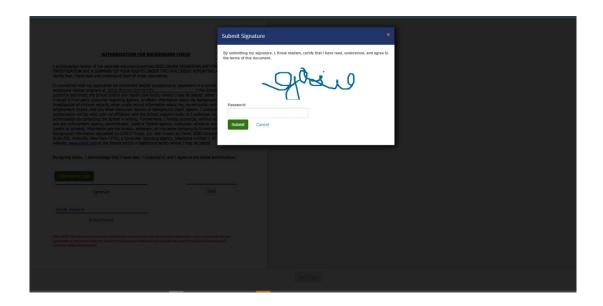
Next, you will be required to authorize the background check. Click on "View and Sign" to open the Background Check Authorization form. On the form page, you will see a prompt to "Click here to sign." Clicking this will render the form for your e-signature. Follow the instructions to sign the form electronically. After signing, click "Submit"



You will then be asked to enter your profile password. This step ensures the security of your authorization. After entering your password, click "Submit" to finalize this step.

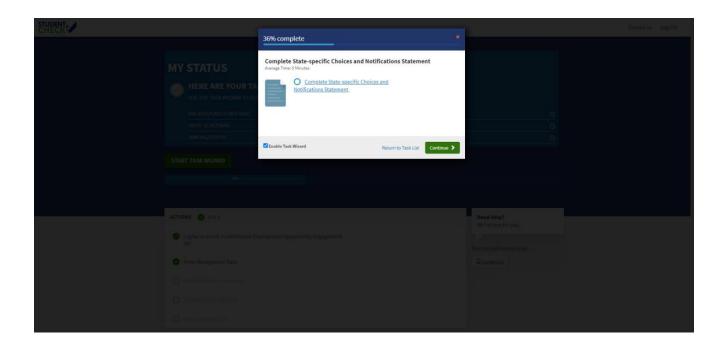
AUTHORIZATION FOR BACKGRO	UND CHECK
I acknowledge receipt of the separate documents entitled DISCLI INVESTIGATION and A SUMMARY OF YOUR RIGHTS UNDER THE certify that I have read and understand both of those documents	E FAIR CREDIT REPORTING ACT and
In connection with my application for enrollment and/or acceptan healthcare related program at <u>John Brown University</u> authorize and direct the School and/or any health care facility with through a third party consumer reporting agency, to obtain information employment history, and any other consumer reports or backgro authorization will be valid until my affiliation with the School prograthorization by contacting the School in writing. Furthermore, I any law enforcement agency, administrator, state or federal ager (public or private), information service bureau, employer, or insu background information requested by CARCO Group, Inc. also kn Suite 203, Holtsville, New York 11742, a consumer reporting age website, www.cisive.com or the School and/or a healthcare facility. By signing below, I acknowledge that I have read, I understand,	("the School"). I hereby mere I may be placed, either liself or mation about my background including about me, my education and bund check reports. I understand this gram ends, or I withdraw my hereby authorize, without reservation, ncy, institution, school or university trance company to furnish any and all nown as Cisive, 5000 Corporate Court, ncy; telephone number 1-877-214-5496; ty where I may be placed.
Signature	Date
Rosie madam	
Printed Name	
DISCLAIMER: This document is intended for informational purposes only and is not intenconsult with an attorney to review this document to ensure your compliance with applic consumer notices and disclosures.	

Add your profile password and click "Submit"



State specific choices and notifications statement

The State Specific FCRA Notices form provides necessary disclosures and rights specific to residents of various states, such as California, Minnesota, and Oklahoma. As a user, you must review the relevant sections based on your state of residence. You have the option to save your progress and return later or check for any errors. When you are ready to proceed, click "Submit" to finalize the form



State Specific FCRA Notices

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State-Specific Information:

California «Fyasa ana a California maidant an applying for amplayment at a baselian in the State of California, in $\label{eq:continuity} \textbf{Calcium for "Employment Payment" and the "Callfornia Ashmuduil great and Ashmuduilles".}$

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Additional Stations Suprised by State Law (Fugglisable).

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Microsofte - Fyes are a Microsoft mobile for applying for amplepment she busilism within the Sale of Microsoft, you have the right to request additional disclassive from the consumer reporting agreey regarding the native and anne af the money are report.

New Jarray - Figure are a New Jarray resident or applying for amplepment at a leasting within the State of New Januay, yan hava iba right ta raquast a sayy af tha report from the same over reporting agency. The requested is valigable, as par will associate with a subspace the subspace of equivalent, present the subspace of thewants of living, which over one applicable.

New York - Figure are a New York resident or applying for employment at a location within the State of York, you have the right to sond a written request to the School for information on whether arrest or investigation cores. report was requested, and if each report was requested, the name and address of the services reporting agrees; to where the conventions works.

Manda taland - 15 year on a Manda taland maldard ar applying for amplayment at a lauritum within the State of Manda taland, the Sahard way request a small report from a survivour reporting agreenyle survention with your

Markinglan - Fysic are a Markinglan resident or applying for ampleyment at a location within the State of Washington, you have the right to request from the Sahard additional disclosures of the nation and suspend the is valigable conjugated and a written accoming a functionary of the proposal value in a last of the State oMarkinghan.

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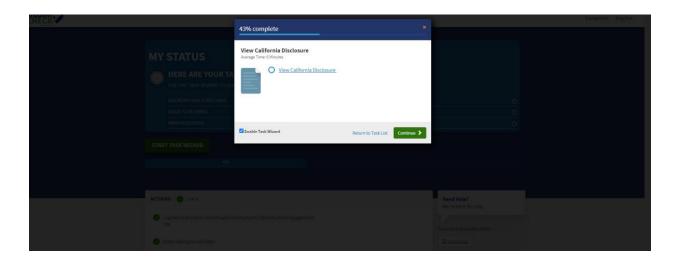
rall stone Procesi Saldrana: Sirani Saldrana Approximately No. Shakal Pendesan Sign/Parolal Stude 94400 United States

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ReferenControls (Add

View California Disclosure (only valid for California Residents)

This form is specific to residents of California and provides additional disclosures required by state law. If you are not a resident of California, this form will not appear. For California residents, click to download the form and view it as a PDF. Ensure you read through this document carefully.



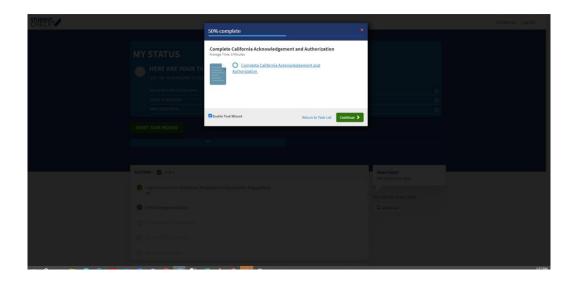
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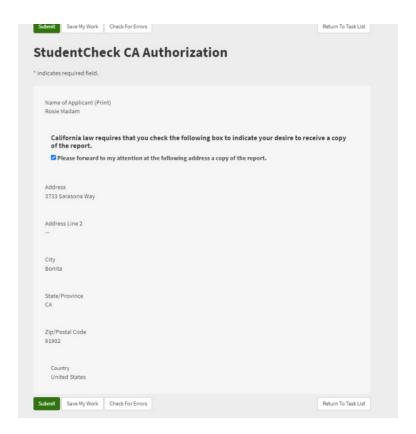


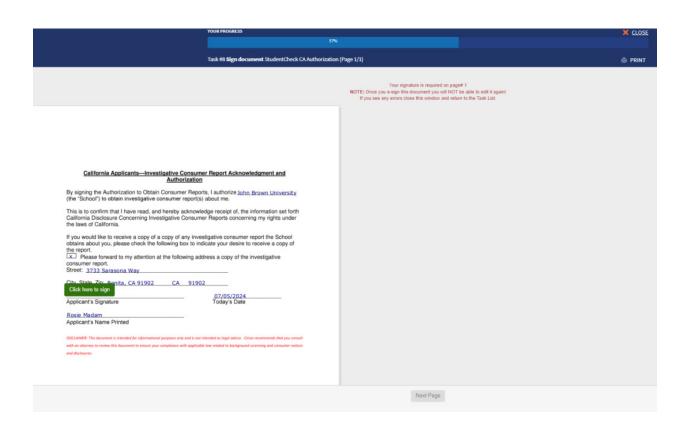
California FCRA.PDF

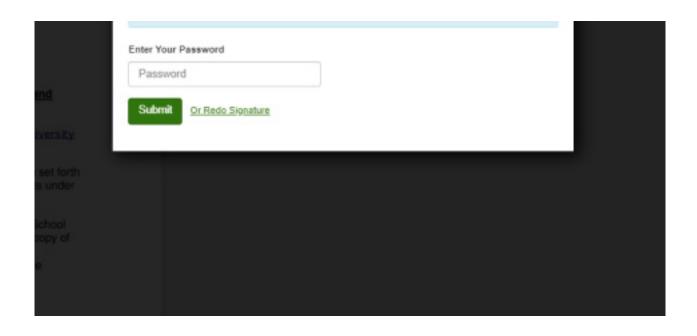
View California Acknowledgement and Authorization

For California residents, an additional step is required. You will need to acknowledge and authorize the form specific to California. Mark the box to request a copy of the reports and click "Submit." This action will render a form for your e-signature. Sign the form electronically. You will see the progress of this task at the top of the screen, and you have the option to print the form for your records. If you have previously used a signature, you can reuse it by entering your profile password and clicking "Submit."





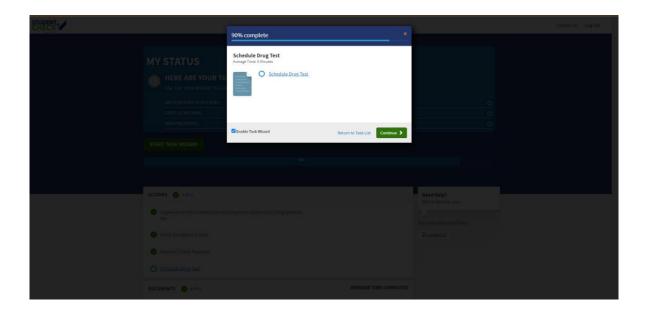




Student Experience: Drug Scheduling Screens

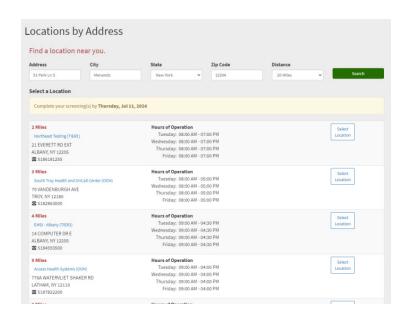
After completing the disclosure and authorization forms, you can schedule your drug screening. Confirmation and PDF generation screens will follow.

On the task popup, you will see an option to "Schedule Drug Test." Click on the link or "Continue" to start the scheduling process.



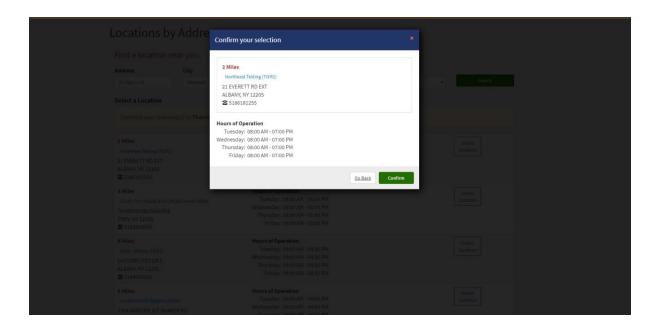
Selecting a drug testing location

You will be redirected to a screen that displays various locations for drug test centers near your address. You can search for locations by entering your address details or adjusting the filter options for city, state, zip code, and distance. Once the locations are displayed, you can select a suitable location by clicking on "Select Location."



Confirming your selection

After selecting a location, a confirmation screen will appear showing the details of the selected location, including the address and hours of operation. Review the information and click "Confirm" to finalize your selection. If you need to change the location, you can click "Go Back" to choose a different one.



Confirmation: Generating E-passport PDF

After confirmation, the system will generate a PDF with your appointment details, and you will receive a confirmation notification. You can then continue with the remaining tasks in your onboarding process.

NOTE: You will need to show your E-passport at the collection site when you take your drug test. Be sure to have it available either on your phone or print a copy.

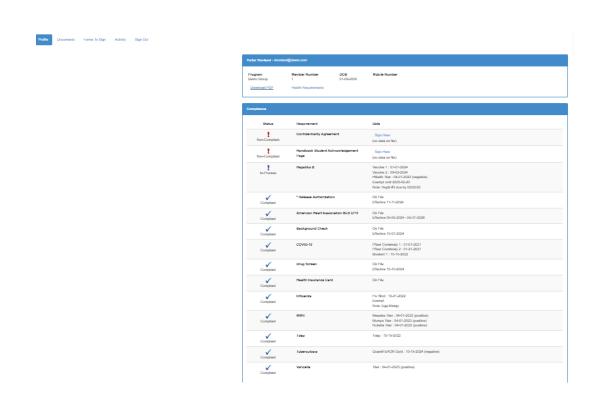
Immunization

View Health Requirement Document

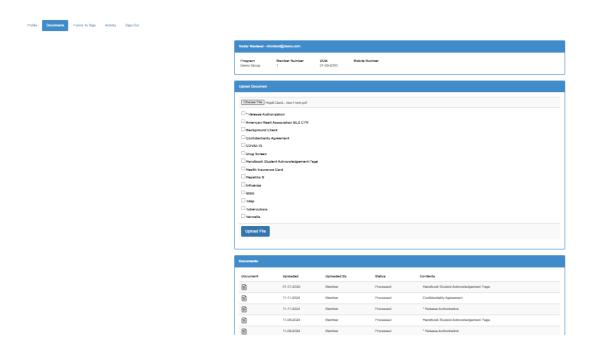
The Health Requirement Document contains critical information specific to your program. When you are offered the option to view it, select CONTINUE and the option to download the document will appear. Download and carefully review this document as it provides a list of the items you must submit to meet the health requirements.

Health Requirement Compliance

When this task is presented, select CONTINUE and the system will take you into the Sentry MD / StudentCheck portal. You will land on your Health requirement portal that details each item and your compliance status.

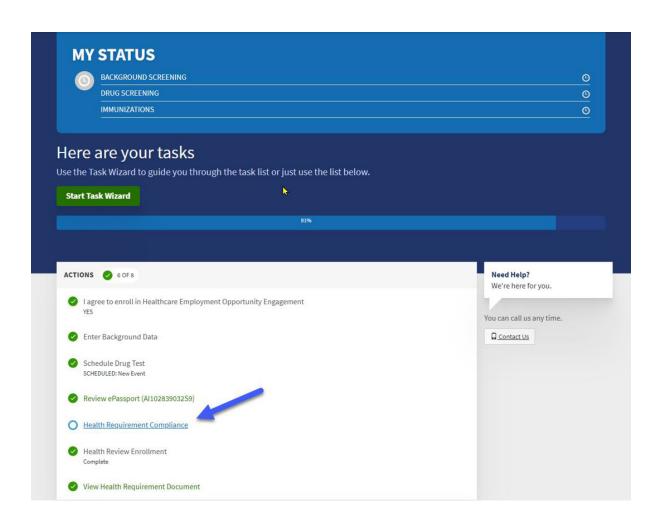


Toggle to the DOCUMENT Tab, click CHOOSE FILE and then select from the list which document you are uploading, you can select multiple tags if your document contains multiple requirements from the list. Click Upload file



Note: You may upload all your documents at once or as you have them available. Regardless, you should aim to upload all the required documents as soon as possible. All documents will be processed within 24 to 48 business hours. You will receive a confirmation notice once your documents have completed processing

Until all your documents are uploaded and deemed COMPLIANT, this task will stay open.



Reminder Notification Cadence

Students will receive reminder notifications on a set schedule determined by the institution for items expiring or currently out of compliance.